Annex 2. **Selected Humanitarian Resources**

NGO, UN, government, and private sector personnel involved in humanitarian assistance activities use the Internet for many information needs. This annex presents a series of annotations for websites most used by NGO personnel and others before, during, and after emergencies. This list is not inclusive, but attempts to highlight many of the very popular resources. Not all websites noted within the text of the book are repeated here.

**General News and Information**

- **Alertnet by Reuters**
  
  [www.alertnet.org](http://www.alertnet.org)
  
  Provides listings of emergency and humanitarian-oriented news from Reuters wires and other organizations. NGOs can subscribe to specific channels by requesting a username and password.

- **Cable News Network**
  
  [www.cnn.com](http://www.cnn.com)
  
  Provides humanitarian personnel with up-to-date news and information on many events worldwide. Often used for monitoring political conditions.

- **International Committee of the Red Cross**
  
  [www.icrc.org/eng](http://www.icrc.org/eng)
  
  Provides comprehensive information, resources, and news on ICRC activities worldwide.

- **International Crisis Group (ICG)**
  
  [www.crisisweb.org](http://www.crisisweb.org)
  
  Publishes periodically on international conflict. Leading think tank. Extremely thorough and in-depth, with all reports free to the public.

- **Integrated Regional Information Network (IRIN)**
  
  [www.irinnews.org](http://www.irinnews.org)
  
  Provides ground-level reporting and analysis of humanitarian, conflict and disaster conditions daily on various regions of Africa and Central Asia. Part of OCHA, all stories published online. Some published in French.

- **New York Times**
  
  [www.nytimes.com](http://www.nytimes.com)
  
  Provides extensive news and analysis online on many international emergencies and political conditions important to humanitarian workers.

- **ReliefWeb**
  
  [www.reliefweb.int](http://www.reliefweb.int)
  
  Largest humanitarian portal. Features updated news and information on emergencies directly from hundreds of contributing NGOs, UN agencies and government aid agencies.
Technical Conditions, Updates, and Sectoral Interest

- **Disaster News Network**
  [http://www.disasternews.net](http://www.disasternews.net)
  Tells the story of disaster response and suggests appropriate ways the public can help survivors. Facilitates information sharing among disaster responders and connects disaster survivors with those who are able to assist them. Covers related special topics such as preparedness and mitigation, public violence, environmental hazards, and terrorist disasters.

- **Global Disaster Alert and Coordination System (GDACS)**
  [www.gdacs.org](http://www.gdacs.org)
  Provides near real-time alerts about natural disasters around the world and tools to facilitate response coordination, including media monitoring, map catalogues, and Virtual On-Site Operations Coordination Centre.

- **Centre for Research on the Epidemiology of Disasters**
  [www.cred.be](http://www.cred.be)
  Dedicated to providing data on over 12,000 disasters. Normal users include national governments, NGOs, UN agencies, and academic institutions. U.S. NGOs with OFDA funding are required to submit mortality and nutrition data to this group.

- **Global Early Warning System (GLEWS)**
  [www.who.int/zoonoses/outbreaks/glewse/en](http://www.who.int/zoonoses/outbreaks/glewse/en)
  Major animal diseases, including zoonoses. Builds on added value of combining and coordinating alert mechanisms of FAO, OIE, and WHO for the international community and stakeholders to assist in prediction, prevention and control of animal disease threats, including zoonoses. Shares information, epidemiological analysis and contributes to joint field missions to assess and control the outbreak.

- **Global Outbreak Alert & Response Network (GOARN)**
  [www.who.int/csr/outbreaknetwork/en](http://www.who.int/csr/outbreaknetwork/en)
  Aims to combat the international spread of outbreaks among humans, ensure that appropriate technical assistance reaches affected states rapidly, and contributes to long-term epidemic preparedness and capacity building.

- **Health Library for Disasters (PAHO/WHO)**
  [www.helid.desastres.net](http://www.helid.desastres.net)
  Comprehensive electronic information resource on public health for emergency preparedness and response and complex emergencies.

- **Humanitarian Information Centres and Partners (HIC)**
  [www.humanitarianinfo.org](http://www.humanitarianinfo.org)
  Forum where the humanitarian community can share and access information resources in order to improve the planning and delivery of humanitarian assistance. Serves as a focal point for data collection, analysis and dissemination in support of the provision of humanitarian assistance, developing and supporting data standards. Facilitator for initiatives and activities related to
information management in the field, particularly in collaboration between other humanitarian actors in support of existing coordination structures. Advocate for a culture of information-sharing in the humanitarian community, generating awareness of good practice and making it possible for agencies to develop common standards and practices in the field.

- **Humanitarian Practice Network**
  [www.odihpn.org](http://www.odihpn.org)
  Independent forum for humanitarians to share and disseminate information, analysis and experience. They publish specialist resources for practitioners and policy makers and facilitate debate through regular events and their Online Exchange discussion forum.

- **INCORE**
  [www.incore.ulst.ac.uk/cds/countries](http://www.incore.ulst.ac.uk/cds/countries)
  Source for INCORE's information on activities, publications and events.

- **International Emergency and Refugee Health Branch (IERHB/CDC)**
  [www.cdc.gov/nceh/iern](http://www.cdc.gov/nceh/iern)
  Brings public health and epidemiologic principles to the aid of populations affected by complex humanitarian emergencies.

- **Minorities at Risk Project**
  [www.cidcm.umd.edu/mar](http://www.cidcm.umd.edu/mar)
  University-based research project that monitors and analyzes the status and conflicts of politically active communal groups in all countries with a population of at least 500,000. Designed to provide information in a standardized format that aids comparative research and contributes to the understanding of conflicts involving relevant groups.

- **Natural Hazards Center**
  [www.colorado.edu/hazards](http://www.colorado.edu/hazards)
  A national and international clearinghouse of knowledge concerning the social science and policy aspects of disasters. Collects and shares research and experience related to preparedness for, response to, recovery from, and mitigation of disasters, emphasizing the link between hazards mitigation and sustainability to both producers and users of research and knowledge on extreme events.

- **Pan American Health Organization**
  [www.paho.org/english/dd/ped/home.htm](http://www.paho.org/english/dd/ped/home.htm)
  Disasters and Humanitarian Assistance. Provides information and technical assistance regarding disaster response and humanitarian assistance for 35 member governments in Western Hemisphere. WHO Regional office.

- **Carter Center**
  [www.cartercenter.org](http://www.cartercenter.org)
  Provides information and news on conflict and mediation efforts. Good analysis and advocacy on specific conflicts. Often used for gauging future peace accords or humanitarian access capabilities.
• Forum on Early Warning and Response (FEWER)
  www.fewer-international.org
  Provides information on humanitarian conditions and conflict early warning and conflict prevention. Global coalition of nongovernmental and governmental agencies and academic institutions working to promote coordinated responses to violent conflict.

• Global Information and Early Warning System on Food and Agriculture (GIEWS)
  Major source of information for NGO personnel managing early warning activities and potential trouble-spot monitoring. Supported by the UN Food and Agricultural Organization (FAO).

• The Sphere Project
  www.sphereproject.org
  A handbook, broad process of collaboration, and expression of commitment to quality and accountability. Develops humanitarian charter and minimum standards in disaster response.

• WHO Health Action in Crises
  www.who.int/hac/en
  Provides early warning, disaster, and emergency information. Sponsored and hosted by World Health Organization (WHO).

• UN Refugee Agency (UNHCR)
  www.unhcr.org
  Unmatched web resources. Provides news and updates on refugee and IDP conditions globally, and information about funding priorities, advancements, resources, and manuals.

• World Association for Disaster and Emergency Medicine (WADEM)
  http://wadem.medicine.wisc.edu
  Specialized discussion list and website.

**NGO Associations**

• Business Humanitarian Forum
  www.bhforum.org
  Forum for businesses and humanitarian organizations to communicate, liaise and coordinate activities.

• Center for International Disaster Information (CIDI)
  www.cidi.org
  Devoted to explaining appropriate giving, and to coordinating gift campaigns. Not specifically useful for NGO personnel seeking emergency-related information.

• InterAction
  www.interaction.org

---

222 For specific NGO websites, see annex 1 or www.global-health.org (accessed November 10, 2009).
Consortium of U.S.-based humanitarian organizations. Site used for membership information and appeals information.

- **International Aid and Trade**  
  [www.aidandtrade.org](http://www.aidandtrade.org)  
  Puts on trade shows. Provides information on shows, exhibits, attendees, and show supporters.

- **International Council of Voluntary Associations (ICVA)**  
  [www.icva.ch](http://www.icva.ch)  
  Worldwide network of NGOs and nonprofits.

- **Institute of Global Communications**  
  [www.igc.apc.org](http://www.igc.apc.org)  
  Telecommunications association, offering web hosting services to nonprofit groups, individuals, and small companies.

- **VOICE**  
  [www.ngoice.org](http://www.ngoice.org)  
  Consortium of European-based NGOs, similar to InterAction.

**NGO Employment Sites**

- **Reliefweb Humanitarian Vacancies**  
  [www.reliefweb.int/rw/res.nsf/doc212?OpenForm](http://www.reliefweb.int/rw/res.nsf/doc212?OpenForm)

- **InterAction Employment Pages**  
  [www.interaction.org/careers-international-development](http://www.interaction.org/careers-international-development)

- **OneWorld Global Jobs**  
  [http://us.oneworld.net/jobs](http://us.oneworld.net/jobs)

- **Idealist.org Career Center**  

- **International Jobs Center**  
  [www.internationaljobs.org](http://www.internationaljobs.org)

- **International Civil Service Commission (UN)**  

- **General: Monster.com**  
  [www.monster.com](http://www.monster.com)

- **General: Yahoo.com**  
  [http://hotjobs.yahoo.com](http://hotjobs.yahoo.com)

**Logistics Resources**

- **USAID/DELIVER Project**  
  [http://deliver.jsi.com/dhome/topics/supplychain/logistics](http://deliver.jsi.com/dhome/topics/supplychain/logistics)
• UNJLC Humanitarian Logistics Association

• Humanitarian Logistics

• Fritz Institute Key Parameters in Humanitarian Logistics
  www.fritzinstitute.org/PDFs/findings/XS_Davidson_Anne.pdf

• Supply Chain and Logistics Institute
  www.scl.gatech.edu/research/humanitarian/projects.php

**Assistance and Disaster Relief Training Organizations**

• ALNAP
  www.alnap.org

• CHART
  http://coe-dmha.org/course_chart.htm

• H.E.L.P.
  www.icrc.org/web/eng/siteeng0.nsf/htmlall/helpcourse

• IDHA
  www.cihc.org/idha

• INTRAC
  www.bricksandmortar.wordpress.com/2009/02/05/intrac-ngo-training-courses/

• InterWorks
  www.interworksmadison.com

• Karl Kübel Institute for Development Education
  www.kkid.org/ngo_training_programmes.asp

• RedR
  www.redr.org

**Aid and Disaster Journals**

• *Bulletin of the World Health Organization*
  www.who.int/bulletin

• *The Journal of Disaster Studies, Policy and Management*
  www.wiley.com/bw/journal.asp?ref=0361-3666&site=1

• *Forced Migration Review*
  www.fmreview.org
• Humanitarian Review
  www.ngovoice.org

• Internet Journal of Rescue and Disaster Medicine
  www.ispub.com/journal/the_internet_journal_of_rescue_and_disaster_medicine.html

• Journal of Humanitarian Assistance
  www.jha.ac

• Morbidity and Mortality Weekly Report
  www.cdc.gov/mmwr

• Prehospital and Disaster Medicine
  http://pdm.medicine.wisc.edu/home.html

• The British Medical Journal
  www.bmj.com

• The Humanitarian Practice Network
  www.odihpn.org

• The International Federation of Red Cross and Red Crescent Societies. World Disaster Report: Focus on Recovery (2001)
  www.ifrc.org/publicat/wdr2001

• The Lancet
  www.thelancet.com

• The U.S. Committee for Refugees Annual World Refugee Survey
  www.refugees.org

• Journal of Disaster Medicine and Public Health Preparedness
  www.dmphp.org

**Survey Instruments and Assessment Tools**

• OXFAM Assessment Tools
  www.oxfam.org.uk/resources/learning/humanitarian/fast/assessment_tools.html

• IASC Health Cluster Rapid Assessment Tools

• FAO and Emergencies
  www.fao.org/emergencies/home0/emergency_relief_and_rehabilitation/post_disaster_needs_assessment_tools/en

• UN Disaster Assessment Portal
  www.disasterassessment.org
• Methodology for Rapid Humanitarian Assessment  

• Health Action in Crises  
  www.who.int/hac/techguidance/tools/bibliography/en

**UN Agencies**

• Department for Economic and Social Affairs  
  www.un.org/esa/desa

• Food And Agriculture Organization of the United Nations (FAO)  
  www.fao.org

• International Strategy for Disaster Reduction  
  www.unisdr.org

• Official WEB Site Locator for the United Nations  
  www.unsystem.org

• UN Standing Committee on Nutrition  
  www.unscn.org

• UN Development Programme (UNDP)  
  www.undp.org

• UN High Commissioner for Refugees (UNHCR)  
  www.unhcr.ch

• UN Mine Action Service (UNMAS)  
  www.mineaction.org

• UN Office for the Coordination of Humanitarian Affairs (OCHA)  
  http://ochaonline.un.org

• UN Population Fund (UNFPA)  
  www.unfpa.org

• United Nations Children's Fund (UNICEF)  
  www.unicef.org

• United Nations Home Page  
  www.un.org

• WHO Regional Office for Europe  
  www.who.dk

• WHO Health Action in Crises  
  www.who.int/hac/en
- World Food Program (WFP)  
  [www.wfp.org](http://www.wfp.org)
- United Nations Joint Logistics Center (UNJLC)  
  [www.unjlc.org](http://www.unjlc.org)
- World Health Organization (WHO)  
  [www.who.int/en](http://www.who.int/en)

**USAID and U.S. State Department Information**

- USAID  
- Office of U.S. Foreign Disaster Assistance (OFDA)  
- USAID Field Operations Guide (FOG)  
- USAID Sub-Saharan Africa Bureau  
  [www.usaid.gov/locations/sub-saharan_africa](http://www.usaid.gov/locations/sub-saharan_africa)
- Contact Information for the Bureau for Democracy, Conflict and Humanitarian Assistance  
- U.S. State Department  
  [www.state.gov](http://www.state.gov)
- U.S. State Department List of Bureaus and Offices  
  [www.state.gov/r/pa/ei/rls/dos/1718.htm](http://www.state.gov/r/pa/ei/rls/dos/1718.htm)
- U.S. State Department Bureau of Population, Refugees, and Migration  
  [www.state.gov/g/prm](http://www.state.gov/g/prm)

**Civil-Military Resources**

- Global Health NGO Database and Tools  
  [www.global-health.org](http://www.global-health.org)
- Center for Disaster and Humanitarian Assistance Medicine (CDHAM)  
  [www.cdham.org](http://www.cdham.org)
- Interagency Standing Committee. *Civil Military Relationship in Complex Emergencies* (June 2004)  
• Interaction. “Guidelines for Relationships Between U.S. Armed Forces and Non-Governmental Humanitarian Organizations in Hostile or Potentially Hostile Environments”

• United Nations Office for the Coordination of Humanitarian Assistance: “Policy, Guidelines and Related Documents”

   www.icva.ch/mcdaversion801.pdf

• Use of Military or Armed Escorts for Humanitarian Convoys (September 14, 2001)

• “General guidance for interaction between United Nations personnel and military and civilian representatives of the occupying power in Iraq” (May 8, 2003)

• “Relationships with military forces in Afghanistan—Guidelines for UNAMA area coordinators and other UN personnel” (2002)
   http://ochaonline.un.org/OchaLinkClick.aspx?link=ocha&docid=1001039

• “Guidance on Use of Military Aircraft for UN Humanitarian Operations during the Current Conflict in Afghanistan IMTF” (November 7, 2001)
   http://ochaonline.un.org/OchaLinkClick.aspx?link=ocha&DocId=1001219

**NGO Health-Related Resources**

• Emergency Library Kit (ELK)
   www.who.int/hac/techguidance/tools/bibliography/en/

• National Center for Disaster Medicine & Public Health
   http://ncdmph.usuhs.edu

• The Nation’s Health: “Public health leaders using social media to convey emergencies: New tools a boon” (August 2009)

   www.who.int/hac/techguidance/guidelines_for_drug_donations.pdf
NGO Security

- Security manuals
  http://ngosecurity.googlepages.com/safety%26securitymanuals

- Papers, reports and studies
  www.patronusanalytical.com/page12/page12.html

- InterAction
  www.interaction.org

- European Commission Humanitarian Aid Development Office
  http://ec.europa.eu/echo/

- International Security Assistance Force
  www.nato.int/isaf

- NGO Security Blogspot
  http://ngosecurity.blogspot.com/2006/01/primary-readings.html

- Koenraad Van Brabant, Operational Security Management in Violent Environments, Good Practice Review #8 (London: Overseas Development Institute, 2000)
  http://ngosecurity.googlepages.com/GPR8.pdf

Other

- Global Health NGO Database and Tools
  www.global-health.org

- Center for Disaster and Humanitarian Assistance Medicine (CDHAM)
  www.cdham.org

- Military Health System

- Federal Emergency Management Agency
  www.fema.gov

- U.S. Army
  www.army.mil

- U.S. Navy
  www.navy.mil

- U.S. Air Force
  www.af.mil

- U.S. Marines
  www.usmc.mil
• U.S. Department of Defense
  www.dod.mil

• U.S. Department of State
  www.state.gov

• U.S. Department of Agriculture
  www.usda.gov

• U.S. Agency for International Development
  www.usaid.gov